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## **Quality policy and management commitment**

When creating our company Synergie Cad Probe in 2004, we wanted with our team to ensure the continued existence of the know-how and the experience which we have developed in recent years in probe card technology.

Microelectronics is a domain in perpetual evolution with performance and reliability requirements that are more and more important. It seemed necessary for us to base our organization on a quality management system which allows us to control and to improve our processes.

As early as 2005, thanks to the involvement of the whole staff and to implemented means, Synergie Cad Probe has obtained the certification according to the quality norm ISO 9001:2008 for its activities of design, manufacturing, marketing and repairing of probe cards.

Since this time we have continued our efforts in order to make progress with the quality of our products and our services because we know that the trust that our customers hold in us, depends on our capacity to continually satisfy their requirements and their needs.

To maintain these dynamics of continuous improvement for the lasting satisfaction of our customers, we have decided to center our actions on the following objectives:

- to give opportunity to our collaborators to develop new competences by regular training
- to optimize our technical means
- to develop external communication regarding our products and activities

Bertrand LE CALVEZ will have mission to check that our quality management system is implemented, managed and improved according to orientations and defined objectives.

We promise to give the required resources for the implementation of this quality policy and to encourage initiatives favourable to the progress of our quality organization.

The active participation of our collaborators is the major asset for the success for our process towards progress, we encourage them therefore to follow their mobilization in this way.

Bertrand LE CALVEZ

General Manager

François GIX

Associate General Manager